

DIRECTORY OF SERVICES

Lake County Health Department and Community Health Center

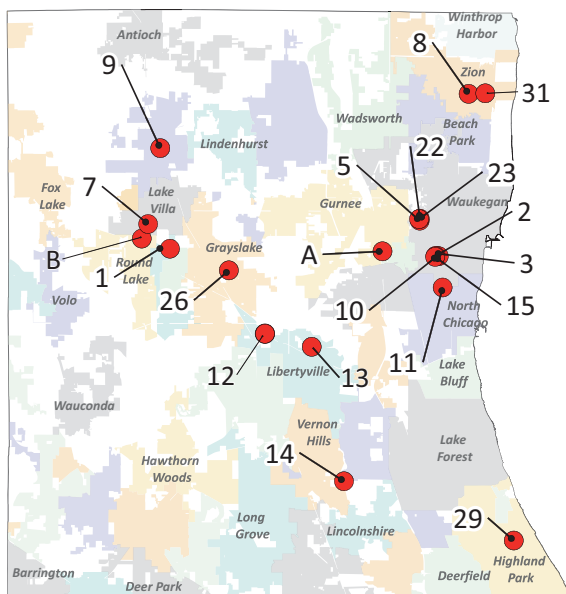


LakeCounty

Health Department and
Community Health Center

*Healthy People. Healthy Choices.
Healthy Lake County*

Lake County Health Department and Community Health Center Locations



ID	Facility Name
1	Avon Township Center Outpatient & Child and Adolescent Behavioral Health Services 453 E Washington St, Round Lake Park
2	Belvidere Medical Building 2 400 Belvidere Rd, Waukegan
3	Immunizations Clinic 2303 Dodge Ave, Waukegan
5	Lake County Health Department and Community Health Center 3010 Grand Ave, Waukegan
7	Midlakes Health Center 224 W Clarendon Dr, Round Lake Beach
8	Northeast Satellite Health Center 1819 27th St, Zion
10	Tuberculosis Clinic 515 Keller Ave, Waukegan
11	North Chicago Health Center 2215 14th St, North Chicago
12	Peterson Road Campus: Animal Care and Control & Outpatient Mental Health Services 18736 & 18698 W Peterson Rd, Libertyville

ID	Facility Name
13	Central Permit Facility 500 W Winchester Rd, Libertyville
14	Women's Residential Services 24647 N Milwaukee Ave, Vernon Hills
15	Group Home 2410 Belvidere Rd, Waukegan
22	Addictions Treatment Program, Crisis Care Program, Williams Consent Decree 3002 Grand Ave, Waukegan
23	Substance Abuse Program 3004 Grand Ave, Waukegan
26	Assertive Community Treatment 100 S Atkinson Rd, Ste 202 & 204, Grayslake
29	North Shore Health Center 1840 N Green Bay Rd, Highland Park
31	Williams Consent Decree Drop-In Center 1022 27th St, Zion
A	Clustered Apartment Complex 4122 Greenleaf Ct, Park City
B	School Based Health Center—Round Lake High School 800 High School Dr, Round Lake



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Mission Statement

The Lake County Health Department and Community Health Center, through the assessment of needs, the development of policy and the provision of accessible, quality services, promotes physical, mental and social well-being, prevents disease, injury and disability, and protects the environment.

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LakeCounty

Health Department and
Community Health Center

*Healthy people. Healthy choices.
Healthy Lake County*

Lake County Health Department

From rehabilitating lakes to immunizing children, the Lake County Health Department/Community Health Center works to assure a healthy community. Established by referendum in 1956, the Department is a state-certified public health department responsible for the prevention of disease and disability, the promotion of health and assuring a healthful environment.

The Health Department is governed by a 12-member Board of Health. Members are appointed by the Lake County Board and are Lake County residents of various backgrounds. Board meetings are held approximately once every six weeks at 3010 Grand Avenue, Waukegan, at 6:00 p.m. The public is welcome to attend.

Lake County Community Health Center

The Lake County Community Health Center, a Joint Commission accredited agency, provides high quality, comprehensive healthcare that is accessible, coordinated, community directed and culturally sensitive. Its eight sites are located in Waukegan (2), North Chicago, Round Lake Beach, Highland Park, Libertyville, Round Lake and Zion. Care is provided through a patient-centered medical home model where the patient works with a team to coordinate his or her healthcare. While community health centers must provide access to services without regard for a person's ability to pay, services are not free. Rather, health centers have a set schedule of fees and corresponding discounts (often referred to as a sliding fee scale) for the services they provide. Furthermore, the organization believes in providing services in an environment of mutual respect, free of any discrimination or bias. Please inform a staff member if you need an interpreter, any assistance or auxiliary aids.

The Lake County Community Health Center Governing Council oversees planning and direction of operations for the Community Health Center. To ensure a community voice in the direction of the Center, a majority of Council members are users of the Center's services.

Addictions Treatment Program

3010 Grand Avenue
Waukegan, IL
847-377-8200

This program provides 24-hour in-patient services to chemically dependent individuals, including medical detoxification, evaluation, rehabilitation, group therapy and individual counseling.

Animal Care and Control
18736 W. Peterson Road
Libertyville, IL
847-377-4700

This program is designed to prevent the spread of rabies through dog and cat vaccinations, education, and maintaining a database of registered dogs and cats, and a lost and found network. Staff members are responsible for enforcing county ordinances and state laws pertaining to animal-related complaints. Investigations are performed with regard to nuisance complaints, allegations of animal cruelty or neglect, as well as reports of stray, roaming or injured animals, or dangerous, vicious or aggressive animals. To help control the unwanted pet population, the program provides spay and neuter assistance for pets of low-income residents of Lake County.

Breast and Cervical Cancer Screening

3010 Grand Avenue
Waukegan, IL
847-377-8430

Free breast and cervical cancer screenings are offered to age-eligible, low-income women. Eligible women will receive a complete medical exam, a clinical breast exam, a Pap test, and a mammogram. Cervical services are available for women age 35 and older and breast services are available to women age 40 and older.

Child and Adolescent Behavioral Services (CABS)

3010 Grand Avenue
Waukegan, IL
423 E. Washington St.
Round Lake Park, IL
847-377-8950

CABS offers crisis evaluations to screen for possible inpatient hospitalization or outpatient treatment services for children and adolescents with Medicaid, children without insurance, and DCFS wards. CABS provides individual, family and group therapy as well as psychiatric services and case management. CABS also provides trauma services for children and adolescents as part of a four-year Substance Abuse Mental Health Service Administration (SAMHSA) grant.

**Child and Family Connections
(CFC)**

3010 Grand Avenue
Waukegan, IL
847-377-8900

This program serves families with children under the age of three with suspected developmental delays. CFC provides a system point of entry into the Illinois Early Intervention System. Service coordination of early intervention services includes: evaluations, connecting eligible families to therapies, community resources and transitions.

Childhood Lead Program

3010 Grand Avenue
Waukegan, IL
847-377-8010

Working in collaboration with the LCHD/CHC clinics and private medical providers, this program provides follow-up to children ages 6 months to 7 years with elevated blood lead levels. Public Health Nurse and Environmental Health referrals are made to educate families on lead poisoning, sources of lead and mitigation of lead. An environmental health investigation is conducted per state guidelines.

Childcare Nurse Consultant

3010 Grand Avenue
Waukegan, IL
847-377-8164

The childcare nurse consultant provides health and safety education and consultation to childcare providers in all childcare settings throughout the county. The goal is to help childcare providers continually improve in their care of the children entrusted to them. This service is provided through funding from the Illinois Department of Human Services and in cooperation with the YWCA of Lake County Childcare Resource and Referral program. These services are available at no cost to childcare providers.

Communications

3010 Grand Avenue
Waukegan, IL
847-377-8055

Individuals, community agencies, schools and other organizations may request written information or oral and audiovisual presentations regarding specific or overall Health Department services and health topics. The Communications Office also welcomes media requests.

Community Support Services

3010 Grand Avenue
Waukegan, IL
847-377-8170

This program provides case management, Assertive Community Treatment and residential services for people with serious mental illness. The program's goal is to enhance each person's potential to function independently in the community.

Communicable Disease Control (CD)

3010 Grand Avenue
Waukegan, IL
847-377-8130

The communicable disease program's core mission is to control infectious diseases through education, investigation and surveillance. The CD program is a resource for the general public, schools, day cares, and medical providers. All reportable infectious diseases in Illinois are reported to the CD program except tuberculosis, HIV/AIDS and sexually transmitted infections.

Crisis Care Program

3002 Grand Avenue
Waukegan, IL
847-377-8088

Crisis intervention services are offered by telephone, through face-to-face contact or in an eight-bed respite facility.

Dental Services

Dental services include a full range of general dentistry for children and adults, including cleanings, X-rays, fillings, prosthodontics and periodontic services, available at the sites listed below.

Belvidere Medical Bldg.
2400 Belvidere Road
Waukegan, IL
847-377-8410

North Chicago Health Center
2215 14th Street
North Chicago, IL
847-984-5230

Midlakes Health Center
224 W. Clarendon Drive
Round Lake Beach, IL
847-984-5130

North Shore Health Center
1840 Green Bay Road
Highland Park, IL
847-984-5330

Grand Avenue Health Center
3010 Grand Avenue
Waukegan, IL
847-377-8180
(Press #3 for Dental)

Diabetes Prevention and Treatment Programs

These programs help people with diabetes learn how to take care of themselves and reduce their risk of developing complications. Services are available in both English and Spanish. Diabetes prevention and treatment is available at all community health center locations. Expanded diabetes services are available at the below health center locations.

Be Well-Lake County
North Chicago Health Center
2215 14th Street
North Chicago, IL
847-984-5255

Belvidere Medical Building
2400 Belvidere Rd
Waukegan, IL
847-984-5255

Diabetes Prevention
and Treatment
North Shore Health Center
1840 Green Bay Road
Highland Park, IL
847-984-5341

Drug-Free Communities

3010 Grand Avenue
Waukegan, IL
847-377-8776

A comprehensive, community focused substance abuse prevention program serving all of Lake County youth and families. The Drug Free Communities program grant is a collaborative initiative, sponsored by the federal office of the National Drug Control Policy (ONDCP), in partnership with the Substance Abuse Mental Health Services Administration (SAMHSA). The Lake County Underage Drinking/Drug Prevention Task Force focuses on reducing substance abuse among youth in Lake County.

Ecological Services

500 W. Winchester Road
Suite 102
Libertyville, IL
847-377-8020

Staff members monitor more than 120 beaches to assure conditions are safe for swimming, conduct extensive technical surveys of lakes and streams to determine their ecological and public health condition, and assist associations, municipalities and townships with lake and stream protection, restoration and management. Staff members also conduct surveillance of mosquitoes and ticks for public health issues such as West Nile virus and Lyme disease. Staff members perform licensure and operational inspections of indoor and outdoor swimming pools, inspect tanning salons and provide information on radon gas and test kits for the public. Staff members also investigate indoor and outdoor air quality.

Emergency Management

3010 Grand Avenue
Waukegan, IL
847-377-8329

This program is charged with the responsibility of being the lead agency in disasters involving public health issues as well as nuclear, environmental, chemical and biological acts of terrorism. Plans have been developed for emergency preparedness and bioterrorism to allow the Health Department to move very quickly to identify the emergency or disease, its possible source, and to minimize risk to Lake County citizens. These plans include mass medication distribution and mass vaccination capabilities. These responsibilities are possible by working in coordination with our public and private partners in the county. Public education on preparedness is an ongoing and important aspect of the program.



Volunteers participate in an emergency response training coordinated by the Health Department.



A restoration project at North Point Marina Beach helps prevent swim bans.

Environmental Laboratory

500 W. Winchester Road
Suite 103
Libertyville, IL

847-377-8017

847-377-8030

The Environmental Laboratory supports the analytical needs of Population Health Services programs and the citizens of Lake County by providing testing services in order to promote health through the assurance of safe drinking water, proper treatment of wastewater and environmental protection.

Food Safety and Inspections

500 W. Winchester Road
Suite 102
Libertyville, IL

847-377-8040

The Health Department's Food Program is responsible for permitting, regulating and inspecting more than 3,000 food service facilities operating in Lake County. The ultimate goal of the program is to reduce the occurrence of food borne illness and promoting safe food practices. This goal is realized by surveying food operation procedures and by educating food handlers and the public on food safety. Inspection reports and enforcement histories are available online on the Health Department website.

General/Family Medicine

Appointments:

847-377-8800

Medical care including preventive care, chronic illness care, and acute illness care, is provided to adults at all sites.

Belvidere Medical Bldg.
2400 Belvidere Road
Waukegan, IL

847-377-8400

North Chicago Health Center
2215 14th Street
North Chicago, IL

847-984-5200

Midlakes Health Center
224 W. Clarendon Drive
Round Lake Beach, IL
847-984-5100

Northeast Satellite
1819 27th Street
Zion, IL
847-984-5400

North Shore Health Center
1840 Green Bay Road
Highland Park, IL
847-984-5300

Grand Avenue Health Center
3010 Grand Avenue
Waukegan, IL
847-377-8180



A patient gets her blood pressure checked.

Health Works of Illinois

3010 Grand Avenue
Waukegan, IL
847-377-8070

This program makes primary and specialty medical care available and accessible to children in foster care. Medical records are gathered and maintained for all wards of the State that live in Lake County. Services provided include helping foster parents find medical care providers, evaluating the medical status and needs of the foster child, and giving the parents a Health Works passport, which contains a summary of the child's medical history.

Hearing and Vision Screening

3010 Grand Ave.
Waukegan, IL
847-377-8870

This is a screening program for Lake County children ranging in age from three through high school. The purpose is to identify children who may have possible hearing and vision problems and refer them for diagnosis and treatment, if necessary. Illinois law mandates that certain children be tested. Each technician in the program is certified by the Illinois Department of Public Health, and screening is conducted according to their standards. Program staff travels throughout the county to schools (public and private), preschools and day care centers.

Human Resources and General Switchboard

3010 Grand Avenue
Waukegan, IL
847-377-8000

Staff provides information on employment opportunities, internship programs, position classifications, salary information, employee benefits, volunteer opportunities and more.

Immunizations

2303 Dodge Avenue
Waukegan, IL
847-377-8470

This program provides immunizations to adults and children in Lake County throughout the year and assures that vaccination rates remain high in Lake County.

Mental Health Services for Primary Care Patients

Evaluation, therapy and medication are provided through referral from a Primary Care Services provider for community health center patients at all community health center locations.

Belvidere Medical Building
2400 Belvidere Road
Waukegan, IL
**847-377-8415 or
847-377-8823**

Grand Avenue Health Center
3010 Grand Avenue
Waukegan, IL
847-377-8180, press #1

Nuisance Control

500 W. Winchester Road
Suite 102
Libertyville, IL
847-377-8020

Staff works to minimize the potential for human disease, discomfort, injury and annoyance by nuisances, such as vermin infestations, accumulations of manure, rubbish, and human or industrial waste, and the pollution of wells and other bodies of water by sewage or industrial wastes.

Onsite Wastewater Treatment Systems (Septic Systems)

500 W. Winchester Road
Suite 102
Libertyville, IL
847-377-8020

This program regulates the treatment and disposal of sewage from septic systems located on properties not served by a public sewer system. This is accomplished by reviewing and approving technical documents, drawings, plans and reports prepared by licensed professionals, followed by conducting on-site construction inspections and tracking required system maintenance. The program provides information to owners of systems, educating them on the proper use and maintenance of systems. It also investigates reported incidents of improper sewage disposal and responds with appropriate enforcement.

Outpatient Mental Health Services

Mental health services for individuals with serious and persistent mental illness are available at the locations listed below. Clients can receive individual or group therapy as well as psychiatric medication management, when clinically appropriate.

3010 Grand Avenue
Waukegan, IL
847-377-8180

18698 W. Peterson Rd.
Libertyville, IL
847-377-8855

Pediatrics and Prenatal Care

The Pediatrics Program provides healthy baby care, immunizations, development assessments, lead testing, and referrals for infants and children.

The Prenatal Program provides comprehensive medical care for pregnant women, including laboratory tests, prenatal and parenting classes, counseling, delivery, and postpartum care.

Belvidere Medical Bldg.
2400 Belvidere Road
Waukegan, IL
847-377-8400

North Chicago Health Center
2215 14th Street
North Chicago, IL
847-984-5200

Midlakes Health Center
224 W. Clarendon Drive
Round Lake Beach, IL
847-984-5100

Northeast Satellite
1819 27th Street
Zion, IL
847-984-5400

North Shore Health Center
1840 Green Bay Road
Highland Park, IL
847-984-5300

Prevention Services

3010 Grand Avenue
Waukegan, IL
847-377-8770

The mission of this program is to provide resources and services that assist and empower Lake County communities in their efforts to reduce and prevent youth substance abuse. The program provides expertise and technical assistance throughout Lake County, with an emphasis on creating safe, drug-free communities for youth. We utilize evidence-based strategies to change community norms and policies around youth substance abuse, and to supply communities and coalitions with the tools they need to drive their own prevention efforts. Prevention Services is funded in part by a grant from the Illinois Department of Human Services, Bureau of Community-Based and Primary Prevention, Substance Abuse Prevention Program.

Population Health Assessment and Planning

3010 Grand Avenue
Waukegan, IL
847-377-8000

The mission of this program is to improve the health and quality of life for all Lake County residents through research and analysis of health data. This focus is achieved through monitoring trends, analyzing new datasets and utilizing statistics to report on the physical and mental health status of county residents. Additionally, programmatic quality improvement efforts are advanced to assure that the best possible health outcomes are produced. To assure that community groups and coalitions are effective, outreach efforts are coordinated to assist in creating and documenting local community health assessments. The Assessment Team serves as a resource to the community and general public by maintaining access and transparency to the high quality information that is collected and analyzed.

Public Health Nursing/ Nurse Family Partnership

3010 Grand Avenue
Waukegan, IL
847-377-8050

The Public Health Nursing program offers home visits by a registered nurse or case manager to low-income families with pregnant women, infants and high risk children up to age 2. The purpose of the visits is to provide advocacy, as well as coordination of medical, dental and social services. Health assessments, counseling, education and screenings are provided as well as referrals to area resources such as health care providers, transportation, nutrition services, mental health services and substance abuse treatment services. Through the Nurse Family Partnership program, at-risk mothers, who are pregnant for the first time, are partnered with registered nurses who make intensive visits until the child is two years of age.



A health department public health nurse checks on a baby in the home of a client.

**Sexually Transmitted
Infections (STI)/
HIV Prevention**
2400 Belvidere Road
Waukegan, IL
847-377-8450

This program provides comprehensive care and prevention services for at-risk individuals in Lake County. It offers HIV counseling and testing, clinical services for sexually transmitted infections (STI), treatments to individuals diagnosed with a STI, hepatitis A/B vaccinations, hepatitis C counseling and referral, health education groups, outreach and surveillance services related to all sexually transmitted infections including HIV and HCV. The STI program also provides health education, treatment adherence counseling, psycho-social support and linkage to care and partner services to individuals living with HIV.



Solid Waste
500 W. Winchester Road
Suite 102
Libertyville, IL
847-377-8016
847-377-8030

All solid waste facilities issued a permit by the Illinois EPA Bureau of Land are regulated by the Solid Waste Program. Illinois EPA permit conditions and applicable state regulations are enforced. Permitted activities include operating landfills, compost facilities, landscape waste transfer stations, construction and demolition debris facilities, household chemical waste collection facilities and a potentially infectious medical waste treatment facility. Closed landfills are also inspected and illegal dumping activities and solid waste complaints are investigated. Groundwater is monitored near operating and closed landfills where residents rely on private wells for potable water.

Staff coordinates a booth to educate people about sexually transmitted illnesses during National HIV Testing Day.

Subsequent Pregnancy Prevention Program

3010 Grand Avenue
Waukegan, IL
847-377-8353

First time teen mothers participate in this program with the goals of delaying a second pregnancy and graduating from high school to continue with post-secondary education and career development.

Substance Abuse Adult Outpatient Treatment Program

3004 Grand Avenue
Waukegan, IL
847-377-8120

This program provides substance abuse counseling to adults 18 and over and their families. Services are available to persons who abuse any type of drug or alcohol. They include Intensive (Level II) and Continuing Care Outpatient (Level I) counseling.

Substance Abuse Opioid Treatment Program (OTP)

3004 Grand Avenue
Waukegan, IL
847-377-8120

This program provides medication assisted treatment to those dependent on heroin and other opioids. Treatment includes methadone or suboxone medication, individual and group counseling and referrals to primary care, dental and mental health services as needed.

Substance Abuse Youth Services

3004 Grand Avenue
Waukegan, IL
847-377-8120

Counseling is provided to youth experiencing drug-related problems. Services are available at the Health Department's Waukegan office as well as at several high school districts.

Tobacco Free Lake County

3010 Grand Avenue
Waukegan, IL
847-377-8090

The Tobacco Free Lake County (TFLC) program serves all Lake County residents, workers and organizations. Our mission is to educate and empower schools, health care professionals, communities and individuals in tobacco awareness, prevention, and cessation. TFLC can offer: quit programs that include individual and group counseling, training for health care workers on effective strategies to help treat nicotine dependence, materials and technical assistance to schools and those who work with youth, youth advocacy programs, and tobacco policy and ordinance support – providing technical assistance for municipalities, park districts, corporations, and landlords on the development, implementation and management of tobacco-free policies. All services are free or at low cost. Tobacco Free Lake County is funded in part by a grant from the Illinois Department of Public Health, Tobacco Free Communities program.

Tuberculosis Program

515 Keller Avenue
Waukegan, IL
847-377-8700

The Tuberculosis (TB) program is statutorily authorized and is responsible for the prevention and control of TB in Lake County. Services include TB screening, testing, education, treatment, contact investigation, state reporting and immigration follow-up/clearance for those with a history of TB or latent TB infection (LTBI).



High school students who are part of the Health Department's REALITY Illinois program pick up cigarette butts at Belvidere Park in Waukegan.

Water Well Program

500 W. Winchester Road
Suite 102
Libertyville, IL
847-377-8020

Staff inspects and monitors private and semi-private irrigation and non-community water wells to protect groundwater from contamination and assure safe drinking water for citizens of Lake County in both incorporated and unincorporated areas. They also ensure that the standards in the Well Code (Article XV) are enforced to determine the location, construction and modification of water wells, including closed loop geothermal wells, installation of water well pumps and related equipment.

WIC (Special Supplemental Nutrition Program for Women, Infants, and Children)

This program provides nutritious supplemental foods and nutrition education at no cost to Lake County women who are either pregnant, postpartum, or breastfeeding, as well as infants and children up to age 5, whose family income is 185 percent or less of the federal poverty level.

Belvidere Medical Bldg.
2400 Belvidere Road
Waukegan, IL
847-377-8420

North Chicago Health Center
2215 14th Street
North Chicago, IL
847-984-5250

Midlakes Health Center
224 W. Clarendon Drive
Round Lake Beach, IL
847-984-5150

Northeast Satellite
1819 27th Street
Zion, IL
847-984-5450

North Shore Health Center
1840 Green Bay Road
Highland Park, IL
847-984-5350

**Williams Consent Decree
Program/Recovery Drop-In
Centers**

3002 Grand Avenue
Waukegan, IL

847-377-8250

1022 27th St.
Zion, IL

847-377-8995

This program provides an integrative approach to the seriously mentally ill population. The array of services includes two drop-in centers and an Assertive Community Treatment (ACT) program for patients with mental health issues. Drop-in Center patients must be 18 years of age and older. Call for hours of operation.

Women's Health Services

Medical examinations, pregnancy tests, counseling, and education regarding women's health and family planning are available for women.

Belvidere Medical Bldg.
2400 Belvidere Road
Waukegan, IL
847-377-8622

North Chicago Health Center
2215 14th Street
North Chicago, IL
847-984-5200

Midlakes Health Center
224 W. Clarendon Drive
Round Lake Beach, IL
847-984-5100

Northeast Satellite
1819 27th Street
Zion, IL
847-984-5400

North Shore Health Center
1840 Green Bay Road
Highland Park, IL
847-984-5300



Clients in the Williams Consent Decree program socialize at the health department's drop-in center.

Women’s Residential Services

24647 N. Milwaukee Avenue
Vernon Hills, IL

847-377-7950

This is a residential alcohol/
drug rehabilitation service
for adult women. It provides
counseling in both addictions
and parenting. Children (ages
6-11) may live in the treatment
setting with their mothers.

Notes

[illegible]



*Healthy People. Healthy Choices.
Healthy Lake County*

Tony Beltran, MBA
Executive Director

3010 Grand Avenue
Waukegan, Illinois 60085
(847) 377-8000 tty: (847) 623-1674
health.lakecountyil.gov